

To our valued service users,

By implementing the Ident-system for everyone across the region, we are taking a significant step towards more efficient and future-oriented waste collection and recycling management. To implement this system, all residual waste [Restabfall] bins will be fitted with a chip. This chip allows for each bin to be uniquely assigned to each respective property. This means that bin emptyings can be counted, and waste removal fees can be calculated on the basis of frequency of bin emptying.

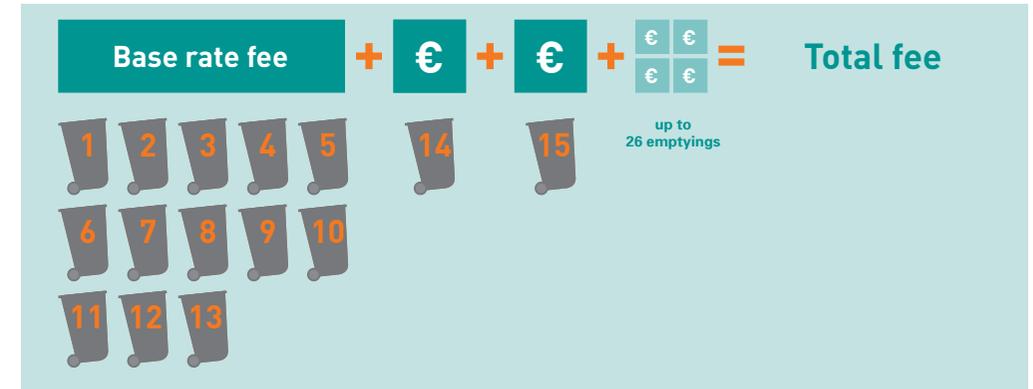
As the individual waste amounts can vary a great deal for apartment buildings, it is particularly important for us to also offer you the chance to make the most of the advantages of the new system. You can have a say, too.

By avoiding producing waste, each and every one of us can contribute to protecting the environment and preserving our resources, whether this be at the point of shopping, when we separate our waste at home, or when disposing of waste. Each individual person has a real impact. We would like to bring about real change together with you through conscientious handling of all our waste.

Yours,
A.R.T.

Your property manager:

What is changing from 01/01/2020?



In the future, the yearly base rate fee will include:

- 13 emptyings of the residual waste container
- Regular emptying of the paper recycling container
- 4 collections of bulky waste on request
- Collection of specialist waste
- Provision of green waste collection points
- Operation of disposal and recycling centers (EVZ: Entsorgungs- und Verwertungszentren)
- Monitoring and maintenance of landfill sites
- Treatment and processing of waste
- Information & advice via the service telephone (0651-9491 414)

Other services can be provided free of charge or for an additional fee on a flexible basis.

Collection and delivery service in the City of Trier and in the Trier-Saarburg Region

(in the Trier-Saarburg Region, only possible for 770 l and 1.100 l containers.)

- In the future, the property owner (or his/her representative) will need to request the collection and delivery service.
- Bookings can be made either as collections made every 14 days (26 emptyings) or every 28 days (13 emptyings).
- In case of bookings, the fees for the collection and delivery service and the fees for the additional emptyings shall apply according to the size of the container, to be charged in addition to the annual base rate fee.
- The collection and delivery service can only be reserved for whole properties. There is no individual solution for single private containers in the case of a multi-dwelling property.

Frequently asked questions:

1. Why are the waste disposal fees so much higher for the Ident-system?

The increase in fees is not related to the Ident-system. In fact, the new system can prevent an even greater increase in fees as it allows for excellent cost-saving potential. The reasons behind the fee changes are the increased costs in almost all areas (processing of waste, construction projects at landfill sites, vehicle costs, materials, wages, etc.).

2. How much will the waste fees be for me in the future as someone who rents?

The amount of future fees will depend on which container sizes the owner of the property (or his/her representative) orders for the entire property in the future, and how often this container is to be emptied.

3. My neighbors dispose of more waste than me in the community container. Can I have my own personal container for residual waste?

In principle, this is possible. The application must be submitted by the property owner (or his/her representative).

4. How can I prevent others from disposing of their waste in my bin?

Property owners (or their representatives) have the option to order lockable containers, subject to a one-off user fee. This will prevent any use of the residual waste container by others.

5. How can I make the most of the advantages of the Ident-system as someone who rents?

By avoiding producing waste, each and every one of us can contribute to protecting the environment and preserving our resources, whether this be at the point of shopping, when we separate our waste at home, or when disposing of waste. As a community of renters with a shared waste container, you can have an impact on the amount of waste you produce. Make the most of a chance to save money by having bins emptied less frequently, and take advantage as a community of the reduced costs!

More questions for us?
We'd be delighted to help!

0651-9491 1212



**THE
CHOICE
IS OURS**

**Information
for apartment housing**